

“Quality Matters in Information for Young People”

Paris, 15-18 September 2005

European Seminar, organised jointly by ERYICA, Eurodesk and EYCA

**DESCRIPTION OF QUALITY INITIATIVE OR PROJECT
CONCERNING INFORMATION FOR YOUNG PEOPLE**
included in Compendium of Quality Initiatives/Projects prepared for the European Seminar

Organisation: **CIJ**

European Affiliation: **ERYICA + Eurodesk + EYCA**

1. **Name of Initiative** (project, activity, service or product):

LUXEMBURG: Youth Information Standards

2. **Description of Initiative or Project** (*please give a short but complete description, including the aim of the initiative or project*):

In accordance with a law of 8 September 1998 and with a Grand-Duchy decree of 28 January 1999, several quality issues in Youth Information have been defined and are contractually set out in an agreement which is signed each year and which is the basis for the financing of the Youth Information Centre.

This agreement stipulates that the Youth Information Centre, considering the action plan defined by the Minister responsible for Youth with regards to country's youth policy, has to develop a general concept of action. An internal evaluation system has to be an integral part of this plan in order to ensure and to guarantee the quality of the services delivered.

This agreement also defines which qualifications a Youth Information Officer must have or rather which diploma he must have.

3. **Aspect of Quality relating to Youth Information Addressed by This Initiative :**
(*please click on / activate the box which corresponds to your answer*)

This is:

- a) an initiative that **identifies one or more quality factors as a basis for analysing / evaluating the quality / impact** of a youth information activity or service
- b) an initiative or project that **assesses the quality of the information provided**
- c) an initiative or project that seeks **to maximise the distribution / impact of the information provided**
- d) an initiative / project that addresses **another aspect of quality** (specify the aspect):

It is a first step towards providing a formal framework for Youth Information.

<p>4. Name and Address of Organisation Responsible for This Initiative :</p> <p>Name: CIJ – Centre Information Jeunes Address: Galerie Kons, 26 place de la Gare, L-1616 Luxembourg</p>
<p>5. Name and E-mail Address of Person to Contact (for information about this initiative):</p> <p>Name: Nico Meisch, at the Ministry responsible for Youth E-mail Address: nico.meisch@fm.etat.lu</p>
<p>6. Who Participated in This Initiative ?</p> <p>The youth information centres receiving financial support from the State.</p>
<p>7. What Was the Scope of This Initiative? <i>(please click on / activate the box which corresponds to your answer)</i></p> <p>Local <input type="checkbox"/> Regional <input type="checkbox"/> National <input checked="" type="checkbox"/> European <input type="checkbox"/></p>
<p>8. When Was This Initiative Undertaken<i>(please state the date when the activity was started, when it finished, or if it is still continuing)</i>:</p> <p>Started in 1999, and is still continuing.</p>
<p>9. What Were the Results Obtained by This Initiative?</p> <p>A certain degree of harmonisation in the services provided, and a constant attention to their quality, in all the centres financed under this system.</p>
<p>10. Report – Publication – Other Product <i>(if there is a report, publication or other “product” relating to this initiative, please state where it can be obtained or consulted, and in which language):</i></p> <p>The following material is available concerning this initiative: <i>(please click on / activate the box which corresponds to your answer)</i></p> <p>Report <input type="checkbox"/> Publication <input type="checkbox"/> Other Product (specify) <input type="checkbox"/></p> <p>Title:</p> <p>Language(s):</p> <p>Can be consulted / downloaded at this web-site:</p> <p>Can be obtained from (address of organisation):</p>
<p>11. Additional Information:</p> <p>.....</p>

This description form has been completed by:

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