

“Quality Matters in Information for Young People”

Paris, 15-18 September 2005

European Seminar, organised jointly by ERYICA, Eurodesk and EYCA

<p align="center">DESCRIPTION OF QUALITY INITIATIVE OR PROJECT CONCERNING INFORMATION FOR YOUNG PEOPLE <i>included in Compendium of Quality Initiatives/Projects prepared for the European Seminar</i></p>

Organisation: **QUIA**

European Affiliation: **ERYICA**

1. **Name of Initiative** (project, activity, service or product):

NETHERLANDS: Quality Guidelines for Youth Information Services

2. **Description of Initiative or Project** (please give a short but complete description, including the aim of the initiative or project):

To set minimum standards for Youth Information services

3. **Aspect of Quality relating to Youth Information Addressed by This Initiative :**

(please click on / activate the box which corresponds to your answer)

This is:

- a) an initiative that **identifies one or more quality factors as a basis for analysing / evaluating the quality / impact** of a youth information activity or service
- b) an initiative or project that **assesses the quality of the information provided**
- c) an initiative or project that seeks **to maximise the distribution / impact of the information provided**
- d) an initiative / project that addresses **another aspect of quality** (specify the aspect):

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4. **Name and Address of Organisation Responsible for This Initiative:**

Name: Quia
Address: c/o JIP, Mathenesserlaan 173, NL-3014 HA Rotterdam, Netherlands

5. **Name and E-mail Address of Person to Contact** (for information about this initiative):

Name: Marc Boes
E-mail Address: marcboes@jip.org

6. **Who Participated in This Initiative ?**

The youth information points (JIPs) belonging to the national association of JIPs

<p>7. What Was the Scope of This Initiative? <i>(please click on / activate the box which corresponds to your answer)</i></p> <p>Local <input type="checkbox"/> Regional <input type="checkbox"/> National <input checked="" type="checkbox"/> European <input type="checkbox"/></p>
<p>8. When Was This Initiative Undertaken<i>(please state the date when the activity was started, when it finished, or if it is still continuing):</i></p> <p>Started in September 2003, and is still continuing.</p>
<p>9. What Were the Results Obtained by This Initiative?</p> <p>An agreed set of minimum standards for Youth Information services.</p>
<p>10. Report – Publication – Other Product <i>(if there is a report, publication or other “product” relating to this initiative, please state where it can be obtained or consulted, and in which language):</i></p> <p>The following material is available concerning this initiative: <i>(please click on / activate the box which corresponds to your answer)</i></p> <p>Report <input type="checkbox"/> Publication <input checked="" type="checkbox"/> Other Product (specify) <input type="checkbox"/></p> <p>Title: Kwaliteitsdocument Jongereninformatie</p> <p>Language(s): Dutch</p> <p>Can be obtained from: Quia, c/o JIP, Mathenesserlaan 173, NL-3014 HA Rotterdam, Netherlands</p>
<p>11. Additional Information:</p> <p>.....</p>

This description form has been completed by:

Name of Person: Marc Boes
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Name of Organisation: Quia