

“Quality Matters in Information for Young People”

Paris, 15-18 September 2005

European Seminar, organised jointly by ERYICA, Eurodesk and EYCA

<p style="text-align: center;">DESCRIPTION OF QUALITY INITIATIVE OR PROJECT CONCERNING INFORMATION FOR YOUNG PEOPLE <i>included in Compendium of Quality Initiatives/Projects prepared for the European Seminar</i></p>
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Organisation: **Instituto de la Juventud** (Aragón) European Affiliation: **ERYICA** (via INJUVE)

1. **Name of Initiative** (project, activity, service or product):

SPAIN: Observatory of Situation of Young People & Documentation Centre (Aragón)

2. **Description of Initiative or Project** (*please give a short but complete description, including the aim of the initiative or project*):

As part of the process of elaborating the strategic Youth Plan for our Autonomous Community of Aragón, the creation, processing and distribution of information that meets the interests of young people has been considered on the basis of two approaches:

- a Standing Observatory of the Situation of Aragonese Young People
- a Documentation Centre

Taking as a reference the European Youth Information Charter, the design of this initiative seeks to achieve in a specific way the following aims:

1. Youth information centres and services shall be open to all young people without exception.
4. The information available shall be based on the requests of young people and on their perceived information needs. It should cover all topics that could interest young people, and should evolve in order to cover new topics.
13. Young people shall have the opportunity to participate, in appropriate ways, in different stages of youth information work, at local, regional, national and international levels. These can include, among others: identifying information needs, the preparation and delivery of information, managing and evaluating information services and projects and peer group activities.
15. Youth information centres and services shall help young people both to access information provided via modern information and communication technologies, and to develop their skills in using them.

The following are the main objectives of these initiatives:

- ✍ To generate information and data for a permanent diagnosis of the Aragonese youth reality, mainly focused on the information needs of young people
- ✍ To create information resources for those people who have to transmit and implement the information
- ✍ To bring information about attitudes and interests of young people for adapting the information channels and supports to the reality
- ✍ To generate technological resources (hardware and software) for giving the information to the Aragonese young people, and for getting feed-back from anywhere in the territory
- ✍ To generate scientific tools for following up the impact of the information, problems and anxieties of the young users

The tools for achieving these objectives are :

- ✍ Studies and specific investigations about the situations of young people
- ✍ Publishing documents about youth in different formats
- ✍ Elaboration and application of a permanent survey for measuring the impact of the services, attitudes and unanswered needs. Specific support to the Aragonese Statistics Institute
- ✍ Computer tools for participation and investigation
- ✍ Campaigns to spread modern technologies and digital literacy to isolated areas.

3. Aspect of Quality relating to Youth Information Addressed by This Initiative :

(please click on / activate the box which corresponds to your answer)

This is:

- a) an initiative that **identifies one or more quality factors as a basis for analysing / evaluating the quality / impact** of a youth information activity or service
- b) an initiative or project that **assesses the quality of the information provided**
- c) an initiative or project that seeks **to maximise the distribution / impact of the information provided**
- d) an initiative / project that addresses **another aspect of quality** (specify the aspect):

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4. Name and Address of Organisation Responsible for This Initiative:

Name: Instituto Aragonés de la Juventud
Address: Franco y López 4, E-50005 Zaragoza

5. Name and E-mail Address of Person to Contact (for information about this initiative):

Name: Esther Sanz Bas
E-mail Address: esanz@aragon.es

6. Who Participated in This Initiative ?

Aragón Youth Institute, all the Departments of the Regional Government of Aragón, INJUVE, and Municipalities.

7. What Was the Scope of This Initiative?

(please click on / activate the box which corresponds to your answer)

Local Regional National European

8. When Was This Initiative Undertaken *(please state the date when the activity was started, when it finished, or if it is still continuing):*

The design and consultation phase has been completed. Its application will start in October 2005.

