

“Quality Matters in Information for Young People”

Paris, 15-18 September 2005

European Seminar, organised jointly by ERYICA, Eurodesk and EYCA

<p style="text-align: center;">DESCRIPTION OF QUALITY INITIATIVE OR PROJECT CONCERNING INFORMATION FOR YOUNG PEOPLE <i>included in Compendium of Quality Initiatives/Projects prepared for the European Seminar</i></p>
--

Organisation: **INJUVE** (Madrid) European Affiliation: **ERYICA, Eurodesk & EYCA**

1. **Name of Initiative** (project, activity, service or product):

SPAIN: Competition of Good Practice in Youth Information (national)

2. **Description of Initiative or Project** (*please give a short but complete description, including the aim of the initiative or project*):

The aims of this project were to identify good and innovatory practices on youth information, to promote the exchange of experiences between youth information services in the Spanish network, and to create a data-base at national level of good practices on youth information

The modalities of good practice referred to:

- 1) Activating young people (to promote the use of information for being an adult, and give practices which promote the autonomy of young people)
- 2) Knowledge management: tools and methodologies to improve the management of the information, the products, the services and the network
- 3) Marketing of youth information services
- 4) INFO-participation
- 5) Evaluation and quality
- 6) Training
- 7) Networking
- 8) Informational pedagogy (on modern technologies - all the projects and activities seeking to improve all the skills of young people, especially in the use of Information and Communications Technologies)

3. **Aspect of Quality relating to Youth Information Addressed by This Initiative :**
(*please click on / activate the box which corresponds to your answer*)

This is:

- a) an initiative that **identifies one or more quality factors as a basis for analysing / evaluating the quality / impact** of a youth information activity or service
- b) an initiative or project that **assesses the quality of the information provided**
- c) an initiative or project that seeks **to maximise the distribution / impact of the information provided**

<p>d) an initiative / project that addresses another aspect of quality (specify the aspect): <input checked="" type="checkbox"/></p> <ul style="list-style-type: none"> ? innovatory aspects of the good practice presented ? quality of all the processes developed during the good practice ? to have a potential effect on youth ? other ways of financing projects (not only the budget of the youth info service) ? youth participation in the project and mobilization of social actors ? exportable models ? integration of youth with special needs
<p>4. Name and Address of Organisation Responsible for This Initiative:</p> <p>Name: Spanish Youth Information Network Address: c/o Injuve, Marques de Riscal 16, 28010 Madrid</p>
<p>5. Name and E-mail Address of Person to Contact (for information about this initiative):</p> <p>Name: Maite Benavides E-mail Address: benavides@mtas.es</p>
<p>6. Who Participated in This Initiative ?</p> <p>Youth information workers of Spanish local youth information services</p>
<p>7. What Was the Scope of This Initiative? <i>(please click on / activate the box which corresponds to your answer)</i></p> <p>Local <input type="checkbox"/> Regional <input type="checkbox"/> National <input checked="" type="checkbox"/> European <input type="checkbox"/></p>
<p>8. When Was This Initiative Undertaken <i>(please state the date when the activity was started, when it finished, or if it is still continuing):</i></p> <ul style="list-style-type: none"> - January 2004: we had announced the competition - June 2004: we had a national meeting with the network, and a jury (of Injuve, regional centres and youth info experts) selected the winning projects - July 2004: we established a data-base of good practice on the Injuve web-site, and invited youth Information services to send us more examples of good practice
<p>9. What Were the Results Obtained by This Initiative?</p> <p>The main result was the recording of different experiences and sharing them with the whole Spanish network.</p>

10. Report – Publication – Other Product (if there is a report, publication or other “product” relating to this initiative, please state where it can be obtained or consulted, and in which language):

The following material is available concerning this initiative:

(please click on / activate the box **which corresponds to your answer**)

Report Publication Other Product: Leaflet about competition

Title: Base de datos de Buenas Practicas en Información Juvenil

Language(s): Spanish

Can be consulted / downloaded at this web-site: <http://www.mtas.es/injuve>

Can be obtained from: Injuve. Marques de Riscal 16, 28010 Madrid

11. Additional Information:

.....

This description form has been completed by:

Name of Person: Maite Benavides

E-mail Address: benavides@mtas.es

Name of Organisation: Instituto de la Juventud (Injuve)