

“Quality Matters in Information for Young People”

Paris, 15-18 September 2005

European Seminar, organised jointly by ERYICA, Eurodesk and EYCA

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| DESCRIPTION OF QUALITY INITIATIVE OR PROJECT CONCERNING INFORMATION FOR YOUNG PEOPLE <i>included in Compendium of Quality Initiatives/Projects prepared for the European Seminar</i> |
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Organisation: **YCNI**

European Affiliation: **ERYICA**

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| <p>1. Name of Initiative (project, activity, service or product):</p> <p style="text-align: center;">UNITED KINGDOM (Northern Ireland): Youth Information Web-Site</p> |
| <p>2. Description of Initiative or Project (please give a short but complete description, including the aim of the initiative or project):</p> <p>The aim of the Northern Ireland youth information web-site (www.niyouthinfo.org) is to make fully accessible for young people in Northern Ireland the information and guidance that they need to enable them to become fully participative members of the community and active, independent citizens.</p> <p>This must be achieved in each partner’s catchment area regardless of their Youth Information infrastructure or lack of it</p> |
| <p>3. Aspect of Quality relating to Youth Information Addressed by This Initiative : (please click on / activate the box which corresponds to your answer)</p> <p>This is:</p> <p>a) an initiative that identifies one or more quality factors as a basis for analysing / evaluating the quality / impact of a youth information activity or service <input type="checkbox"/></p> <p>b) an initiative or project that assesses the quality of the information provided <input type="checkbox"/></p> <p>c) an initiative or project that seeks to maximise the distribution / impact of the information provided <input checked="" type="checkbox"/></p> <p>d) an initiative / project that addresses another aspect of quality (specify the aspect): <input type="checkbox"/></p> <p>.....</p> |
| <p>4. Name and Address of Organisation Responsible for This Initiative:</p> <p>Name: Northern Ireland Youth Information Unit Address: Area Youth Office, 18 Great James St., Derry BT48 7DA</p> |
| <p>5. Name and E-mail Address of Person to Contact (for information about this initiative):</p> <p>Name: Liam Curran E-mail Address: liam_curran@welbni.org</p> |

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| <p>6. Who Participated in This Initiative ?</p> <p>8 partner organisations and an Advisory Group of young people</p> <p>7. What Was the Scope of This Initiative? <i>(please click on / activate the box which corresponds to your answer)</i></p> <p>Local <input type="checkbox"/> Regional <input type="checkbox"/> National <input checked="" type="checkbox"/> European <input type="checkbox"/></p> |
| <p>8. When Was This Initiative Undertaken<i>(please state the date when the activity was started, when it finished, or if it is still continuing):</i></p> <p>Continuing; launch took place on 27 April 2005.</p> |
| <p>9. What Were the Results Obtained by This Initiative?</p> <p>Agreed the meaning of quality in the context of youth information; agreed criteria to gauge success in delivering quality service; agreed what we would measure; and how we could continuously improve the service. Listed service quality determinants.</p> |
| <p>10. Report – Publication – Other Product <i>(if there is a report, publication or other “product” relating to this initiative, please state where it can be obtained or consulted, and in which language):</i></p> <p>The following material is available concerning this initiative: <i>(please click on / activate the box which corresponds to your answer)</i></p> <p>Report <input type="checkbox"/> Publication <input checked="" type="checkbox"/> Other Product (specify) <input type="checkbox"/></p> <p>Title: The paper is still under discussion and is in draft form. A meeting of the Unit will take place in early June to ratify the document; it will be made available after that.</p> |
| <p>11. Additional Information:</p> <p>.....</p> |

This description form has been completed by:

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Name of Organisation: Youth Council for Northern Ireland (YCNI)