

“Quality Matters in Information for Young People”

Paris, 15-18 September 2005

European Seminar, organised jointly by ERYICA, Eurodesk and EYCA

**DESCRIPTION OF QUALITY INITIATIVE OR PROJECT
CONCERNING INFORMATION FOR YOUNG PEOPLE**
included in Compendium of Quality Initiatives/Projects prepared for the European Seminar

Organisation: **ERYICA**

An ERYICA network project

1. **Name of Initiative** (project, activity, service or product):

ERYICA: European Youth Information Charter

2. **Description of Initiative or Project** (*please give a short but complete description, including the aim of the initiative or project*):

The first version of the European Youth Information Charter, containing 12 professional principles, was adopted on 3 December 1993 in Bratislava by the 4th ERYICA General Assembly. As a set of guidelines for “generalist” youth information work, the Charter became a text of reference accepted by both practitioners and policy-makers in many European countries, in a number it constituted the basis for the elaboration of additional quality criteria and standards.

In 2003 and 2004, in the framework of a project initiated by the ERYICA General Assembly, the national partners of the Agency embarked on a wide-ranging consultation process, with a view to updating the Charter, taking account of the evolutions in the field of youth information work in the past decade.

3. **Aspect of Quality relating to Youth Information Addressed by This Initiative :**

(please click on / activate the box which corresponds to your answer)

This is:

- a) an initiative that **identifies one or more quality factors as a basis for analysing / evaluating the quality / impact** of a youth information activity or service
- b) an initiative or project that **assesses the quality of the information provided**
- c) an initiative or project that seeks **to maximise the distribution / impact of the information provided**
- d) an initiative / project that addresses **another aspect of quality** (specify the aspect):

The European Youth Information Charter establishes a number of professional principles which govern youth information work, which form the basis for additional measures to maintain and improve the quality of services.

<p>4. Name and Address of Organisation Responsible for This Initiative:</p> <p>Name: ERYICA – European Youth Information and Counselling Agency Address: 101 quai Branly, F-75740 Paris Cedex 15, France</p>
<p>5. Name and E-mail Address of Person to Contact (for information about this initiative):</p> <p>Name: Jon Alexander E-mail Address: secgen@eryica.org</p>
<p>6. Who Participated in This Initiative ?</p> <p>ERYICA member organisations, and organisations which co-operate with the Agency, including by organising (in some countries) national consultations with their networks of local centres and relay-points, and / or with users of their services.</p>
<p>7. What Was the Scope of This Initiative? <i>(please click on / activate the box which corresponds to your answer)</i></p> <p>Local <input checked="" type="checkbox"/> (in some countries) Regional <input checked="" type="checkbox"/> (in some countries) National <input checked="" type="checkbox"/> European <input checked="" type="checkbox"/></p>
<p>8. When Was This Initiative Undertaken <i>(please state the date when the activity was started, when it finished, or if it is still continuing):</i></p> <p>The process of consulting ERYICA national partners started in the second half of 2003. All national partners were consulted again on the basis of draft proposals for modifying the 1993 version of the Charter. The new version of the Charter was adopted on 19 November 2004 in Bratislava by the 15th ERYICA General Assembly, and has since been signed by 40 organisations in 30 countries.</p> <p>The project will continue with the elaboration of guidelines for the implementation of the Principles of the Charter.</p>
<p>9. What Were the Results Obtained by This Initiative?</p> <p>a) a European reflection and dialogue concerning b) an updated version of the European Charter, containing 16 Principles c) a very wide measure of acceptance of the new Charter, reflected in its signature by all ERYICA member organisations, and by other organisations which co-operate with ERYICA.</p>
<p>10. Report – Publication – Other Product <i>(if there is a report, publication or other “product” relating to this initiative, please state where it can be obtained or consulted, and in which language):</i></p> <p>The following material is available concerning this initiative: <i>(please click on / activate the box which corresponds to your answer)</i></p> <p>Report <input type="checkbox"/> Publication <input type="checkbox"/> Other Product (specify) Text of Charter <input checked="" type="checkbox"/> Title: European Youth Information Charter Language(s): English (only official version), French, German, Italian, Spanish + others Can be consulted / downloaded at this web-site: www.eryica.org</p>

11. Additional Information:

ERYICA considers the European Charter to be one element in a series of quality measures and initiatives that need to be taken in each country at different levels in order to guarantee the professional provision of information services to young people .

Through its national partners, ERYICA is working on other quality initiatives, in particular in the area of the training of youth information workers, and is co-operating with the Council of Europe and the European Commission in the activities which they are undertaking in the field of youth information.

This description form has been completed by:

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