

“Quality Matters in Information for Young People”

Paris, 15-18 September 2005

European Seminar, organised jointly by ERYICA, Eurodesk and EYCA

<p style="text-align: center;">DESCRIPTION OF QUALITY INITIATIVE OR PROJECT CONCERNING INFORMATION FOR YOUNG PEOPLE <i>included in Compendium of Quality Initiatives/Projects prepared for the European Seminar</i></p>
--

Organisation: **IN PETTO** (Flemish Community)

European Affiliation: **ERYICA**

1. **Name of Initiative** (project, activity, service or product):

BELGIUM: Improvement Groups

2. **Description of Initiative or Project** (*please give a short but complete description, including the aim of the initiative or project*):

A method of quality care (based on participation), developed by the EFQM (European Foundation for Quality Management) to solve an experienced problem on the basis of equality.

3. **Aspect of Quality relating to Youth Information Addressed by This Initiative :**
(*please click on / activate the box which corresponds to your answer*)

This is:

- a) an initiative that **identifies one or more quality factors as a basis for analysing / evaluating the quality / impact** of a youth information activity or service
- b) an initiative or project that **assesses the quality of the information provided**
- c) an initiative or project that seeks **to maximise the distribution / impact of the information provided**
- d) an initiative / project that addresses **another aspect of quality** (specify the aspect):

Dealing with specific and concrete problems which might have connections with all the aspects of the organisation or job.

4. **Name and Address of Organisation Responsible for This Initiative:**

Name: In Petto
Address: Diksmuidelaan 50, B-2600 Berchem (Antwerp), Flanders, Belgium

5. **Name and E-mail Address of Person to Contact** (for information about this initiative):

Name: Johan Bertels
E-mail Address: johan@inpetto-jeugdendienst.be

<p>6. Who Participated in This Initiative ?</p> <p>Young people (special youth care institutions, inhabitants of a city), and adults involved + In Petto and JAC facilitators.</p>
<p>7. What Was the Scope of This Initiative? <i>(please click on / activate the box which corresponds to your answer)</i></p> <p>Local <input checked="" type="checkbox"/> Regional <input checked="" type="checkbox"/> National <input type="checkbox"/> European <input type="checkbox"/></p>
<p>8. When Was This Initiative Undertaken <i>(please state the date when the activity was started, when it finished, or if it is still continuing):</i></p> <p>Last project (de Wissel) was started after summer 2004 and finished in February 2005</p>
<p>9. What Were the Results Obtained by This Initiative?</p> <p>Concrete changes in setting according to needs and wishes of young people (= product), real participation of young people, and different attitude to participation by staff and management (= process).</p>
<p>10. Report – Publication – Other Product <i>(if there is a report, publication or other “product” relating to this initiative, please state where it can be obtained or consulted, and in which language):</i></p> <p>The following material is available concerning this initiative: <i>(please click on / activate the box which corresponds to your answer)</i></p> <p>Report <input checked="" type="checkbox"/> Publication <input checked="" type="checkbox"/> Other Product (specify) <input type="checkbox"/></p> <p>Title: <u>Report</u>: “Opvoedingsondersteuning en bijzondere jeugdbijstand”, CBGS, 2003 + Manual: “Verbetergroepen”, CBJ Vlaams Brabant, 2005 (both are Flemish Ministries). Language(s): Dutch (There must be information in English on the EFQM site) Can be consulted / downloaded at this web-site: CBGS@wvc.vlaanderen.be Can be obtained from (address of organisation): CBJ Vlaams Brabant</p>
<p>11. Additional Information:</p> <p>The method was introduced in Flanders in 2001 by Stichting Jongerenparticipatie 2000+ from The Netherlands. In Petto realised already several projects with this method, both at a regional level (In Petto, special youth care), and at a local level (JAC Ostend, involving young people in city drug policy). Now we are introducing the method in the VSK structures (Flemish Umbrella organisation for pupil councils). A demonstration workshop can be done using a concrete existing “problem” in the field of youth information.</p>

This description form has been completed by:

Name of Person: Johan Bertels
E-mail Address: johan@inpetto-jeugddienst.be
Name of Organisation: In Petto