

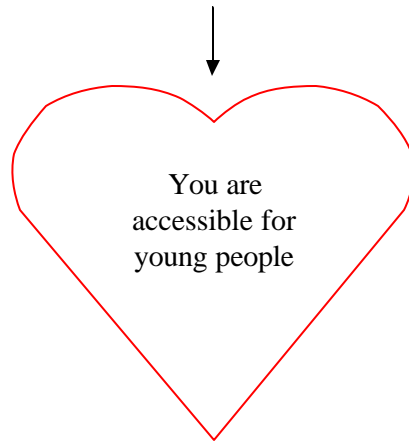
Results from Discussion Group:

Attitudes and Skills Needed by Youth Info Workers

Moderated by Ajo Monzo (CBIDJ) and Mick Conroy (Canllaw Online)

1. Attitudes

- Attitudes are more important than skills (UPR = unconditional – positive – respectful)
- All youth info workers (paid or volunteers) should be enabled to work professionally (qualifications / training, etc.)
- Attitude = image worker presents to young people / their perception of her / him



2. Skills

The group identified a range of skills which a youth information worker needs for the **informing part** of his work, and portrayed them in a visual form, as follows:



Photo credit: Claire Conlon