

“Participation of Young People in Youth Information Work”

Vienna, 20-23 April 2005

European Seminar, organised jointly by ERYICA, Eurodesk and EYCA,
in the framework of the Austrian Presidency of the European Union

<p>DESCRIPTION OF INITIATIVE OR PROJECT INVOLVING YOUNG PEOPLE DIRECTLY IN AN ASPECT OF YOUTH INFORMATION WORK included in Compendium of Projects prepared for the European Seminar</p>

Ref: **06-49**

Organisation: **CIPAJ, Zaragoza**

European Affiliation: **ERYICA** (Spanish Network)

1. **Name of Initiative** (project, activity, service or product):

49 - SPAIN: Citizen Youth Information and Guidance Network

2. **Description of Initiative or Project** (*please give a short but complete description, including the aim of the initiative or project*):

This project is based on the co-operation of 123 entities in the city, which run programmes aimed at young people with specific interests or in specific situations, namely young people or groups of young people who are experiencing difficult situations, in order to facilitate their access to information and guidance services.

The organisations are selected after responding to an open invitation to participate in this project.

These organisations undertake to:

- ? Diffuse the information that the CIPAJ offers on a weekly basis amongst the young people with whom they work.
- ? Provide the CIPAJ with information deriving from their own actions or from their surrounding environment.
- ? Co-operate with the project to improve the quality of the CIPAJ by contributing their experience obtained through their direct work with young people, in different consultations carried out by the Information Centre.

The CIPAJ undertakes to:

- ? Assign each entity a specific space in the Information Centre to deposit publications and other informative material.
- ? Exchange information and material by e-mail.
- ? Send, on a weekly basis, by e-mail, a selection of the most interesting activities that have been received at the CIPAJ in the previous 7 days, adapted to the information needs of the young people in each organisation.
- ? Diffuse the information that is sent by the organisations and pass it on to other groups of young people.

3. Form of Youth Participation in Youth Information Addressed by This Initiative :
(please click on / activate the box which corresponds to your answer)

This is:

a) An initiative or project that **involves young people directly in the identification of the information needs of young people in their locality or field of interest**

b) An initiative or project that **involves young people directly in the designing and preparation of information magazines and materials** (for a young public)

c) An initiative or project that **involves young people directly in informing or advising other young people**

d) An initiative or project that **involves young people directly in managing or evaluating youth information centres or other services** (such as a youth card)

e) An initiative or project that addresses **another aspect of youth participation in youth information work** (please specify the aspect):

4. Name and Address of Organisation Responsible for This Initiative :

Name: CIPAJ. Centro de Información Juvenil de Zaragoza.
 Address: Plaza San Carlos 4, E-50001 Zaragoza, Spain

5. Name and E-mail Address of Person to Contact (for information about this initiative):

Name: Gema Villa
 E-mail Address: cipaj@zaragoza.es

6. Who Participated in This Initiative ?

At the current time 124 centres and organisations in the city of Zaragoza participate in this project (February 2006):

- ? Zaragoza Youth Information Centre (CIPAJ).
- ? 10 centres that work with young people in difficult situations (disabled, drug addiction...)
- ? 35 centres or entities that are specifically for young people (Youth Centres, Youth Council, Youth Associations...)
- ? 15 centres and NGOs that work with special interest groups: immigrants, women, minors...
- ? 24 centres or services (libraries, cultural centres, mass media...)
- ? 18 education centres that are alternatives to Secondary Education Centres (Social-Labour centers, School-workshops...)
- ? 14 Secondary Education Centres
- ? 7 service centres

7. What Was the Scope of This Initiative?
(please click on / activate the box which corresponds to your answer)

Local Regional National European

8. When Was This Initiative Undertaken *(please state the date when the activity was started, when it finished, or if it is still continuing):*

The project started in 2001. Every year there is open invitation by the CIPAJ to entities that wish to participate in the project. The project is still under way at the current time.

9. What Were the Results Obtained by This Initiative?

The setting up and subsequent positive evolution of this network project has enabled us:

1. To reach those young people who, due to their characteristics or special situation, it would have been impossible to reach without the mediation of the organisations that form part of this network.
2. To adapt the Youth Information Centre services to the needs of these groups of young people, thanks to the permanent relationship established with the associative youth fabric.
3. To enhance the quality and quantity of the information sent to the entities and services that take part in the project.

It is noteworthy the spectacular change in the typology of users of both the CIPAJ (Zaragoza Youth Information Centre) and CIPAJ's Youth Guidance Services brought about by this project, with an important increase in use by those sectors of young people with most difficulties in accessing youth information services:

- ? The youngest group (15 - 19)
- ? Those with no studies or who have only completed basic compulsory education.

Evolution of users of Zaragoza Youth Information Centre (CIPAJ)

Age	2000	2003
15 - 19	13.2 %	14 %
20 - 24	33.1 %	35.2 %
25 - 30	40.2 %	37.7 %

* The change is particularly significant because over this period the city's population of young people aged 25 to 30 has increased, the 20 to 24 age group has remained stable and the 15 to 19 age group has decreased considerably.

Level of completed studies	2000	2003
Compulsory or no studies	7 %	10.7 %
Upper Secondary Education	21.5 %	23.7 %
Vocational Training	12.1 %	14.7 %
University	59.3 %	50.9 %

Evolution of users of the CIPAJ's Youth Guidance Services

Age	2000	2004
15 - 19	7.84%	24.9%
20 - 24	47.39%	30.8%
25 - 30	37.69%	39.3%
+ 30	7.09%	4.9%

Level of education completed	2000	2004
Compulsory or no studies	10.82 %	22.8 %
Upper Secondary School	20.15 %	30.8 %
Vocational Training	26.49 %	14 %
University	41.79 %	32.4 %

The entities forming part of the Citizens' Network evaluate the weekly information provided by the CIPAJ as follows:

EVALUATION OF THE CIPAJ BY THE NETWORK ENTITIES (from 0 to 99)

General satisfaction with the CIPAJ's information service.....	83.12
Degree of confidence in the information.....	89.21
Updating of information.....	85.92
Interest of Youth Agenda.....	82.64
Interest of information (in general).....	82
Usefulness of the information (in general).....	81.46
Interest of the CIPAJ advertisements for young people.....	80.92

10. Report – Publication – Other Product (if there is a report, publication or other “product” relating to this initiative, please state where it can be obtained or consulted, and in which language):

The following material is available concerning this initiative:

(please click on / activate the box **which corresponds to your answer**)

Report Publication Other Product (specify): Internet

Title:

Language(s): Spanish

Can be consulted / downloaded at this web-site:

<http://cmisapp.ayto-zaragoza.es/ciudad/sectores/jovenes/cipaj/cont/red.htm>

Can be obtained from (address of organisation): CIPAJ, Plaza San Carlos 4,
E-50001 Zaragoza. Spain

11. Additional Information:

http://cmisapp.ayto-zaragoza.es/cont/paginas/sectores/jovenes/cipaj/publicaciones/Doc_Comu/entidades_cajetines.pdf

This description form has been completed by:

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